



About our insurance services

Provisional Marmalade, 2 Bramhall Place, Storeys Barr Road, Peterborough PE1 5YS

1. The Financial Services Authority (FSA)

The FSA is the independent watchdog that regulates financial services. It requires us to give you this document. Use this information to decide if our services are right for you.

2. Whose products do we offer?

- We offer products from a range of insurers.
- We only offer products from a limited number of insurers.

The insurers we offer insurance from are:

Chaucer Insurance for Provisional Marmalade (learner driver) insurance
Provident Insurance for Intelligent Marmalade (qualified driver) insurance

- We only offer products from a single insurer.

3. What service will we provide you with?

- We will advise and make a recommendation for you after we have assessed your needs.
- You will not receive advice or a recommendation from us for any type of general insurance contract. We may ask you some questions to narrow down the selection of products that we will provide details on. You will then need to make your own choice about how to proceed.

4. What will you have to pay us for our services?

- A Fee
- No Fee – fees apply for cancelling and amending policies

5. Who regulates us?

We are appointed representatives of 3XD Limited. 3XD Limited is authorised and regulated by the Financial Services Authority. 3XD's FSA Register number is 469379. 3XD's permitted business is arranging and advising on non-investment insurance.

6. What to do if you have a complaint

If you wish to register a complaint, please contact us:

- ... in writing Write to 3XD Provisional Marmalade, PO Box 672, Longridge, Preston PR3 8AD
- ... by phone Telephone 0845 519 0439

7. Are we covered by the Financial Services Compensation Scheme (FSCS)?

We are covered by the FSCS. You may be entitled to compensation from the scheme if we cannot meet our obligations. This depends on the type of business and the circumstances of the claim. For more information please contact the FSCS.